Dear Customers:

Please fill in this feedback form covering our product problems. The more detailed you fill in, the more quickly it is for us to solve your problems. Thank you for your cooperation!

1. **Product information**

|  |  |
| --- | --- |
| Product Name |  |
| Catalogue Number |  |
| Batch Number |  |
| Qty |  |
| Distributor Name |  |

**It will be easier if you could provide the photo of label on the kit box.**

**2. Experiment information**

Detection method

🞎 Competition method 🞎 sandwich method

🞎 indirect method 🞎 other methods

Is the standard curve abnormal?

🞎 High background or whole blue

🞎 standard curve without color

🞎 The color gradient of the standard curve is very weak

🞎 The standard curve has no gradient

Please describe the storage temperature and time of the kit:

|  |
| --- |
|  |
|  |

During the experiment, is the incubation environment for the enzyme-linked immunosorbent

assay (ELISA) plate 37°C, with humidity around 20-70%, (using a non-water bath incubator), and not a high humidity CO2 incubator for cell culture?

🞎yes 🞎no

Is the pipette gun head and sample well clean? Is a sample well reused?

🞎yes 🞎no

Does the pipette tip come into contact with the ELISA plate during manual washing?

🞎yes 🞎no

Is deionized water or distilled water used in the experiment, and does the water conductivity meet 17-18 MΩ?

🞎yes 🞎no

Please fill in the liquid batch number:

Sample dilutions Antibody dilutions

SABC diluent Concentrate the wash solution at 25X

Is the standard solution thoroughly mixed after dissolution (using a vortex mixer for 10-20

seconds, repeatedly pipetting and inverting the standard solution tube)?

🞎yes 🞎no

Was the standard solution freshly prepared (used within 12 hours after preparation), or was it frozen after preparation?

🞎yes 🞎no

Are the working solutions of Biotinylated antibody and HRP-Streptavidin (SABC) used within 30 minutes after preparing working concentration?

🞎yes 🞎no

Is the absorbance read at 450nm?

🞎yes 🞎no

The standard curve is normal, but there are issues with the sample detection values.

🞎The samples are negative, there is no positive signal

🞎the sample positive is weak

🞎the sample positive is too high

🞎Sample trend is not well

🞎The detection values do not correspond to the literature

If the detection values do not match the literature, the expected range is:

|  |
| --- |
|  |
|  |

Please describe the sample information:

|  |  |
| --- | --- |
| **Sample type** |  |
| **Sample species** |  |
| **Sample storage**  **conditions and time** |  |
| **animal model** |  |
| **Collection method** |  |
| **process mode** |  |

Are the pre-experiments performed?

🞎yes 🞎no

Is the total protein concentration of the sample tested if it is cell or tissue lysate?

🞎yes 🞎no

What is the duration between adding the first sample and the last sample into the well?

🞎 within 10min 🞎 10-20min

🞎 20-30min 🞎 Over 30min

Was the tissue sample lysate purchased from Fine Test?

🞎yes 🞎no

If the tissue sample lysate is not a Fine Test product, please describe the components of the lysate used:

|  |
| --- |
|  |
|  |

How many unused wells and reagents are remaining?

|  |
| --- |
|  |
|  |

Any other information or suggestions that you would like to share:

|  |
| --- |
|  |
|  |

Please provide any data or images in Microsoft Excel format, containing the raw OD data for standards, samples, and quality control materials.